

Goals for Fiscal Year 2009

- Explore expansion of our employee benefits program.
- Develop Consumer Information cards (bookmarks) that describe other county resources available with their phone numbers.
- Complete the merger with Washington County Community Mental Health in an orderly, timely fashion.
- Continue to explore expansion of our facilities in order to better serve our clients.
- Continue expansion and training of our staff to meet the community's needs.
- Improve our billing process.
- ISP / Chart completion will exceed 95% in FY 2009.

L & P Services
207D Colegate Drive
Marietta, OH 45750
P: 740.376.0930
F: 740.376.0933
l-pservices.com

L & P Services Annual Report



Fiscal Year 2008

Quality and Comprehensive
Mental Health and Substance
Abuse Services

Goals Achieved in Fiscal Year 2008

- Moved into larger and more adequate space for consumers and staff
 - Increased continuum of services and level of care for clients, in particular increase available groups for defined populations such as women, men, and adolescents for drug/alcohol dependence and abuse
 - Provided paid leave days and benefits for employees
 - Increased caseload to approximately 125-150 open cases
 - Hired additional case management staff
 - Continue to work collaboratively with other agencies, including improved integrated dual diagnosis treatment with Washington County Community Mental Health, Intensive Home Based services with referring agencies and coordination of care and service delivery to the Washington County Home
 - Continue to improve the quality of services and responsiveness to consumers through easy and quick access for clients, continued training for staff, and responsive communication to referral agencies
- Overall, we view fiscal year 2008 as a successful year, and we look forward to serving the county in fiscal year 2009.

From the President

This past year has been one of continuous challenges and opportunities for our agency. We were very pleased that the Committee for Accreditation of Rehabilitation Facilities (CARF) gave our programs a three year accreditation when they completed their two-day survey last fall. This is the highest level of accreditation possible.

Fiscal year 2008 saw many changes in the mental health and AoD fields in the Marietta area. L & P Services transitioned clients from two other alcohol and other drug agencies that either closed or left our county. We began the planning process of transitioning some clients and services from Washington County Mental Health. This transition has begun and will continue through fiscal year 2009. We continue to expand and add qualified staff to further these efforts. Our staff received additional job-related training in fiscal year 2008. Several of our staff members attended local and regional training conferences specifically focused on specialty fields within mental health and drug and alcohol services.

I would like to take this opportunity to thank our clients and our referral sources for L & P Services' ability to grow and serve the citizens of Washington County. Special thanks goes to the Washington County Mental Health Board, Washington County Children's Services, Washington County Juvenile Court, Washington County

Common Pleas Courts, Marietta Municipal Court, and all our consumers who have had good things to say about our agency and staff.

We look forward to continuing to provide our services to the citizens of Washington County in fiscal year 2009.

Brent Phipps

CEO / President

